

# Demo Health

## INITIAL DATA REPORT

Prepared by Candello  
January 2022

*Medical Malpractice cases—a small, biased sample of clinical activity—when clinically coded and analyzed, offer insight into priority areas for quality and safety improvements. Their analysis is one point of reference as an organization assesses its error reduction efforts.*

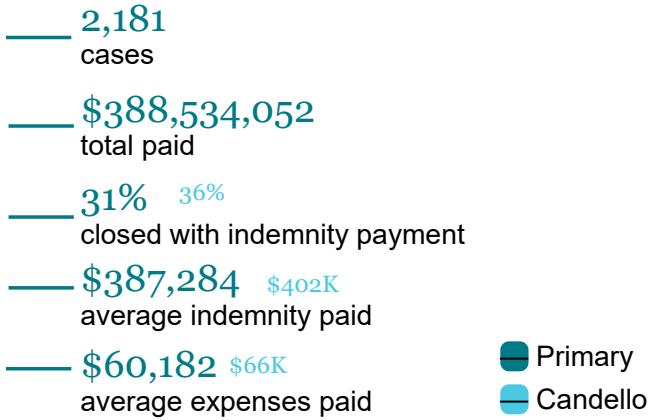
# The Basics of Your Preliminary Coded Data

1,816 cases asserted	\$285,521,929 total incurred
69 service teams	\$157,226 average total incurred
3,067 defendants	52 allegations

# Closed Case Financials

CLOSED YEARS 2015–2019, PRELIMINARY CODING APPLIED

## HIGH LEVEL STATISTICS



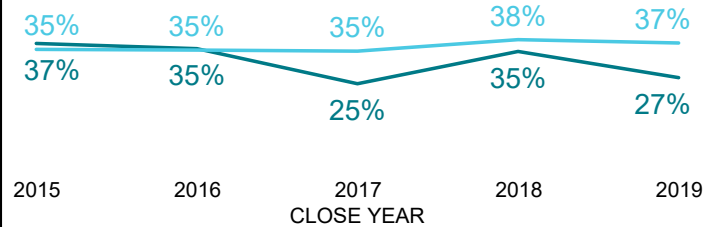
## ANNUAL BREAKDOWN

Closed Year	Case Count	Total Paid
2015	425	\$75M
2016	353	\$71M
2017	502	\$69M
2018	477	\$104M
2019	424	\$71M
<b>Total</b>	<b>2,181</b>	<b>\$389M</b>

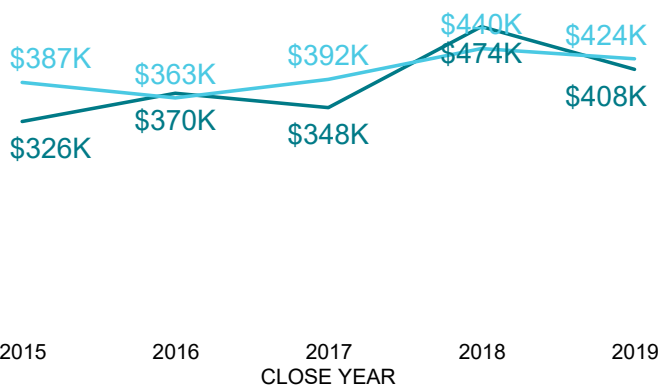
## CASES CLOSED, 2019 VS 2018

	2019	2018
case count	424	477
cases with pay	114	165
% cwp	27%	35%
cases w/pay \$500K+	24	24
cases w/pay \$1M+	14	11
gross total paid	\$71M	\$104M
avg expenses	\$61,934	\$55,488
avg indemnity	\$407,639	\$474,381

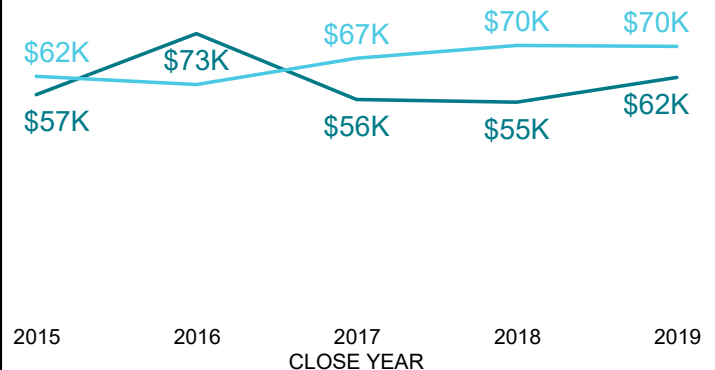
## % CASES CLOSED WITH INDEMNITY PAYMENT



## AVERAGE INDEMNITY PAID



## AVERAGE EXPENSES PAID



on this page:

2,181 cases  
\$388,534,052 total paid

Cases closed 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=43,946

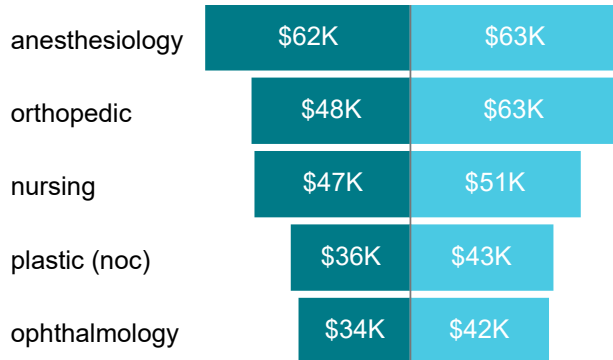
# Closed Case Financials

CLOSED YEARS 2015–2019, PRELIMINARY CODING APPLIED

## AVERAGE EXPENSES PAID

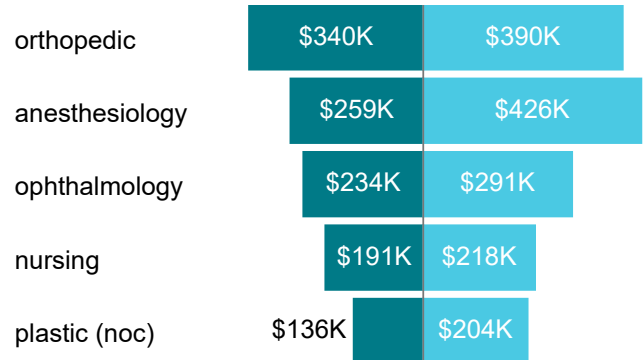
Primary Candello

TOP RESPONSIBLE SERVICES

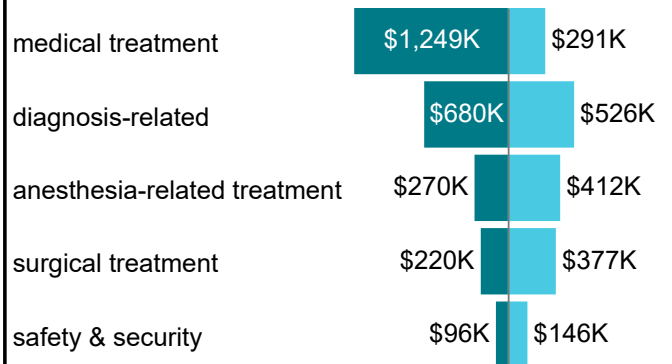
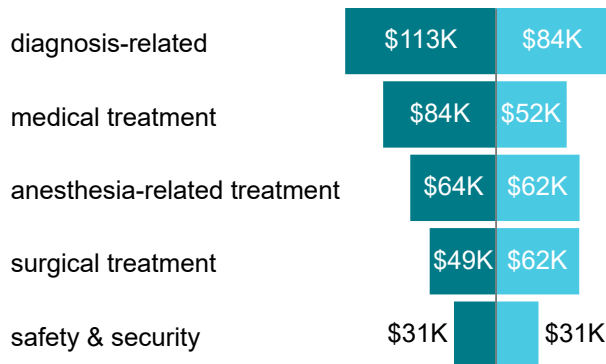


## AVERAGE INDEMNITY PAID

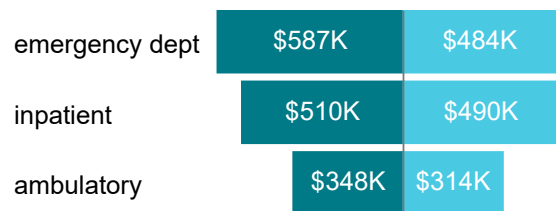
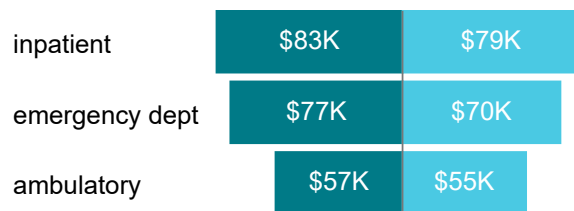
Primary Candello



TOP ALLEGATIONS



CLAIMANT TYPE



on this page:

2,181  
cases

\$388,534,052  
total paid

Cases closed 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=43,946  
top services and allegations limited by case count

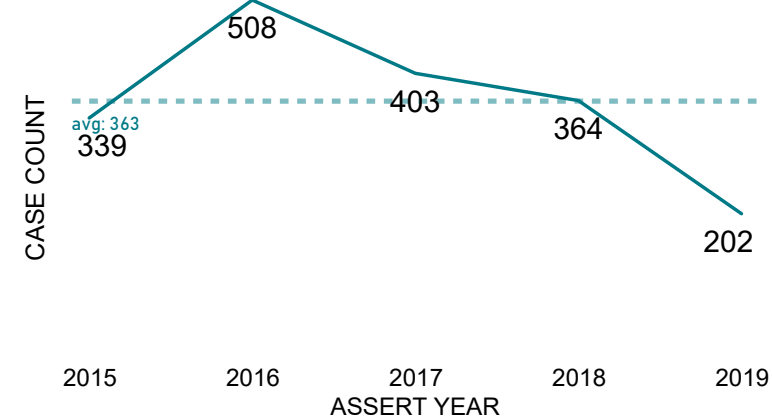
# Case Overview

ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

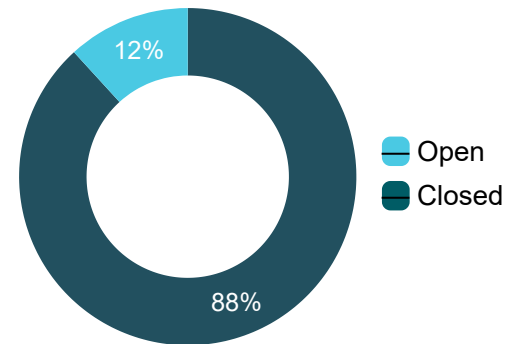
## ANNUAL BREAKDOWN

Assert Year	Case Count	Total Incurred
2015	339	\$76M
2016	508	\$60M
2017	403	\$49M
2018	364	\$62M
2019	202	\$39M
<b>Total</b>	<b>1,816</b>	<b>\$286M</b>

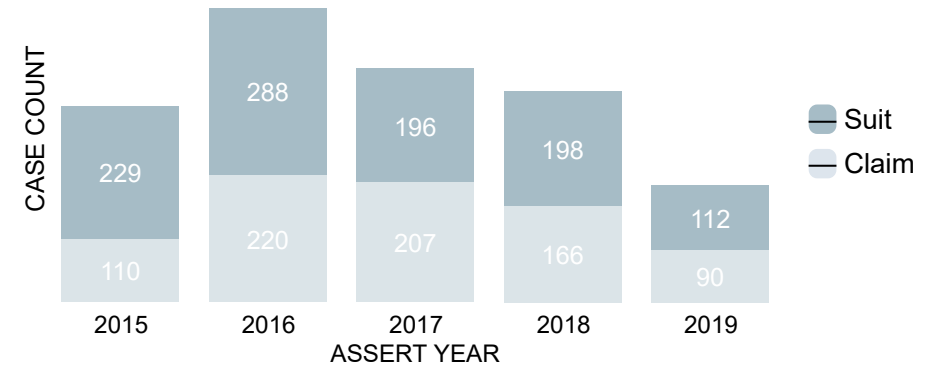
## CASES ASSERTED OVER TIME



## CASE STATUS



## CASE TYPE



on this page: **1,816** cases **\$285,521,929** total incurred

Cases asserted 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=43,401

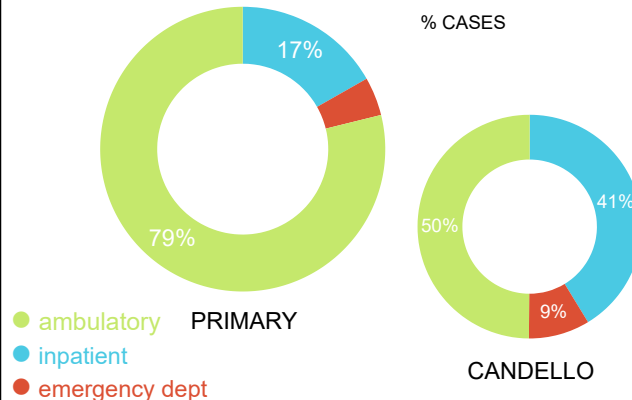
# Clinical Overview

ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

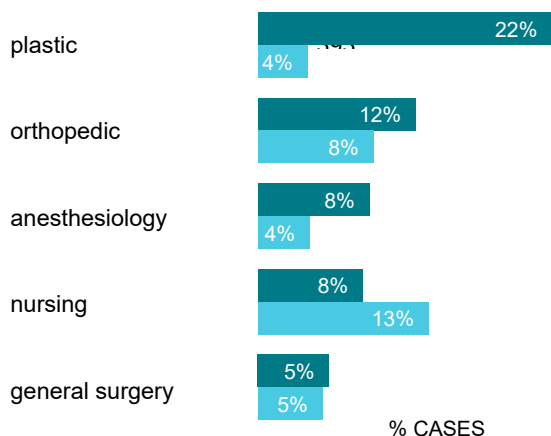
## ANNUAL BREAKDOWN

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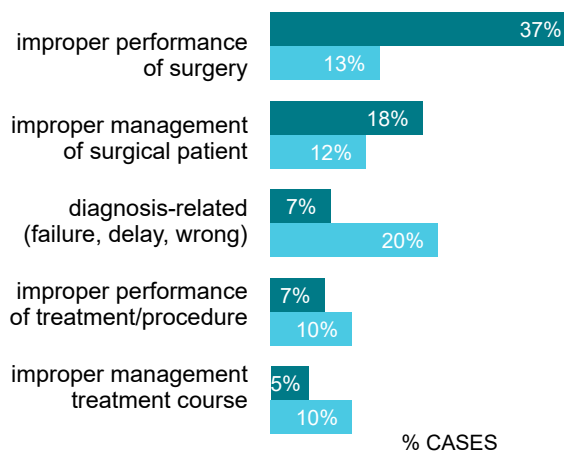
## CLAIMANT TYPE



## TOP RESPONSIBLE SERVICES

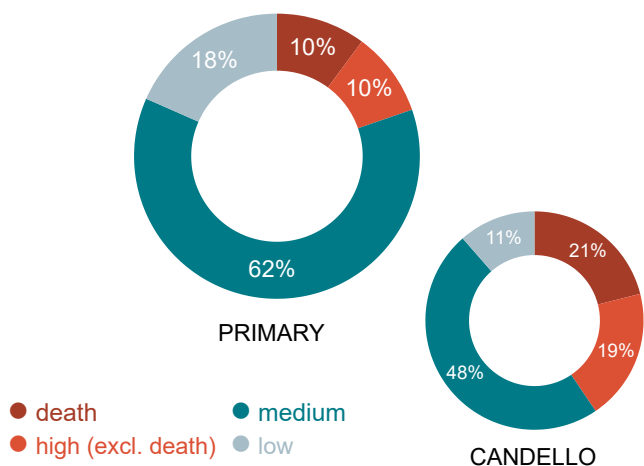


## TOP MAJOR ALLEGATIONS

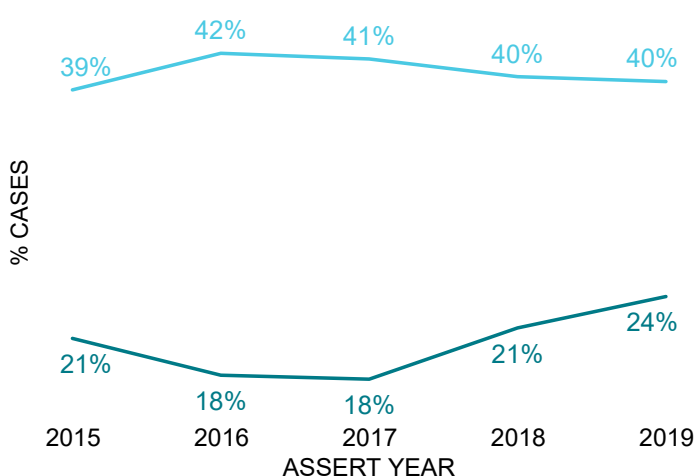


## CLINICAL SEVERITY

% CASES



## % HIGH SEVERITY CASES OVER TIME



on this page:

1,816  
cases

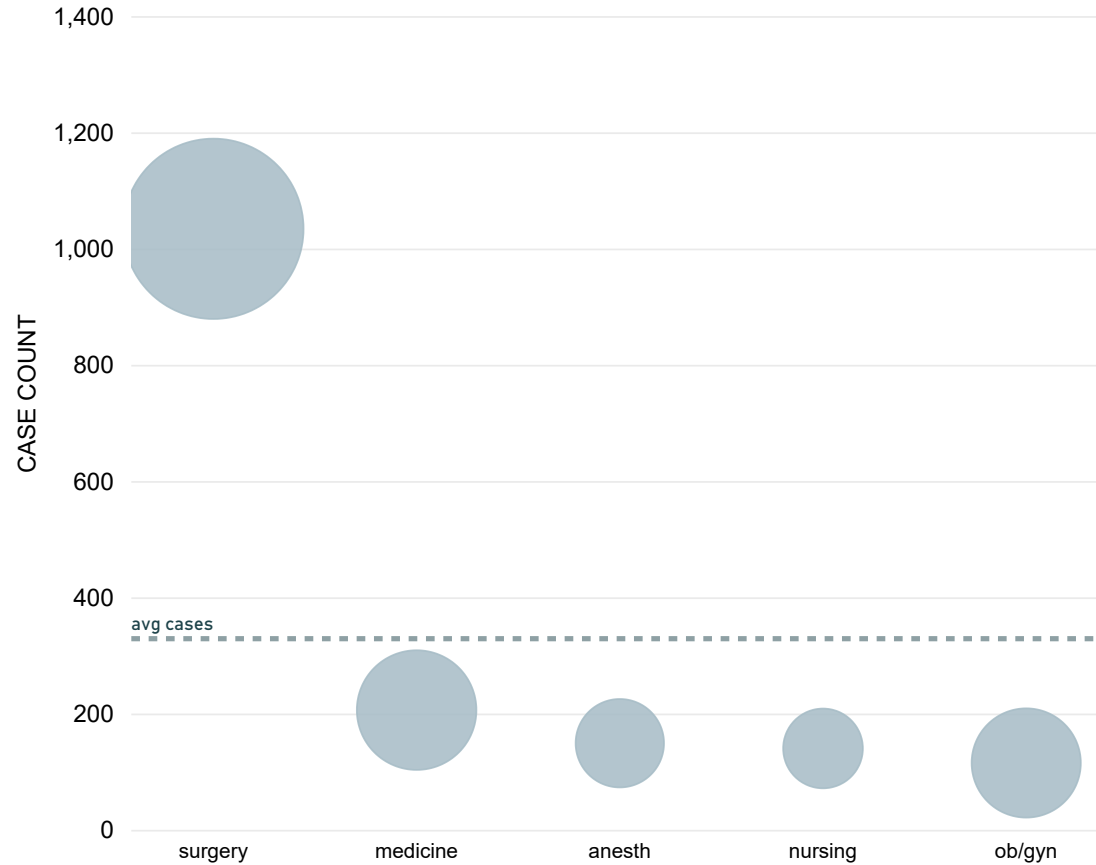
\$285,521,929  
total incurred

Cases asserted 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=43,401

# Top Primary Responsible Services

ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

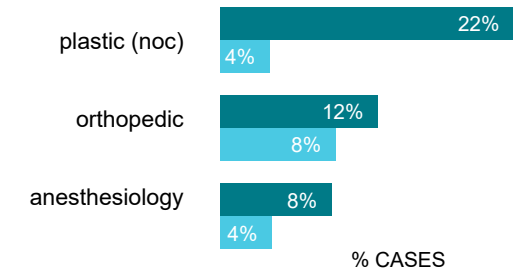
## CASE FREQUENCY AND TOTAL INCURRED FOR TOP RESPONSIBLE SERVICES



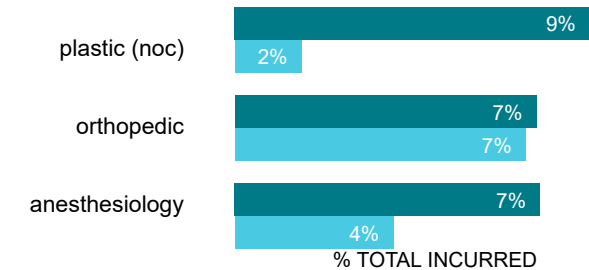
### Tips for Interpretation:

- 1.) Case frequencies decrease as you move right along the x-axis
- 2.) Responsible services with data points above the dotted line are experiencing a greater-than-average number of cases
- 3.) The largest data point indicates the highest total incurred amount of the responsible services listed

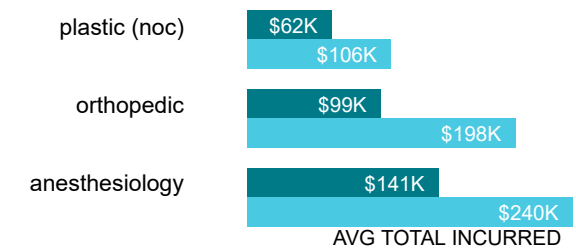
## PERCENTAGE OF CASES



## PERCENTAGE OF TOTAL INCURRED



## AVERAGE TOTAL INCURRED



on this page: **1,816** cases **\$285,521,929** total incurred

Cases asserted 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=43,401



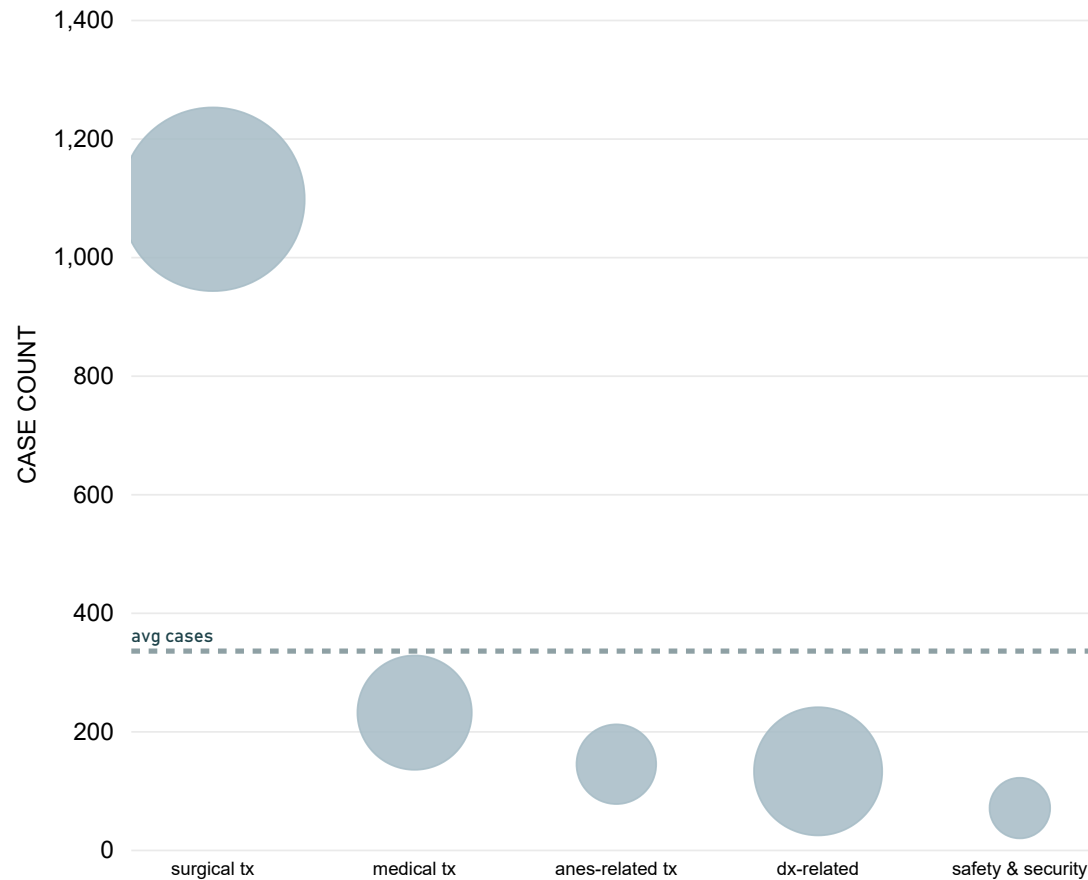
Primary  
Candello

top 3 service details by case count

# Top Major Allegations

ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

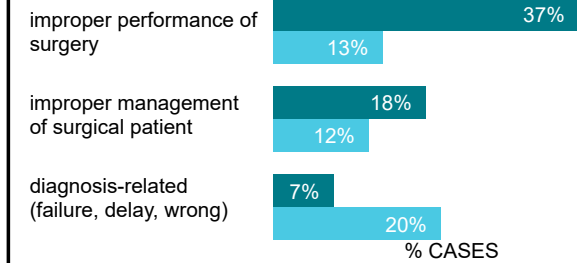
CASE FREQUENCY AND TOTAL INCURRED FOR TOP ALLEGATIONS



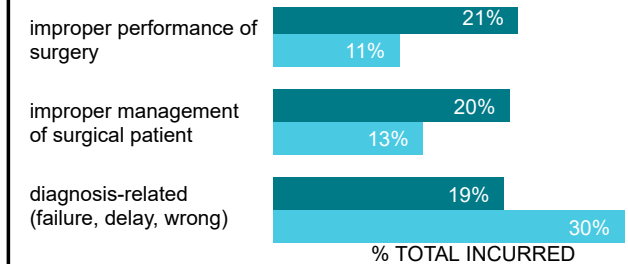
## Tips for Interpretation:

- 1.) Case frequencies decrease as you move right along the x-axis
- 2.) Allegations with data points above the dotted line are experiencing a greater-than-average number of cases
- 3.) The largest data point indicates the highest total incurred amount of the allegations listed

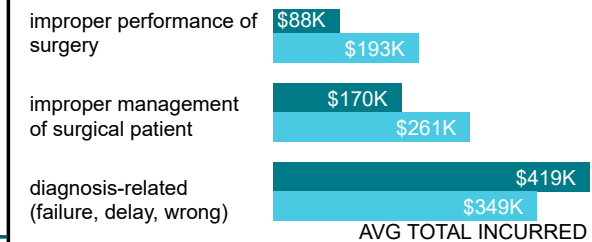
PERCENTAGE OF CASES



PERCENTAGE OF TOTAL INCURRED



AVERAGE TOTAL INCURRED



on this page: **1,816** cases **\$285,521,929** total incurred

Cases asserted 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=43,401



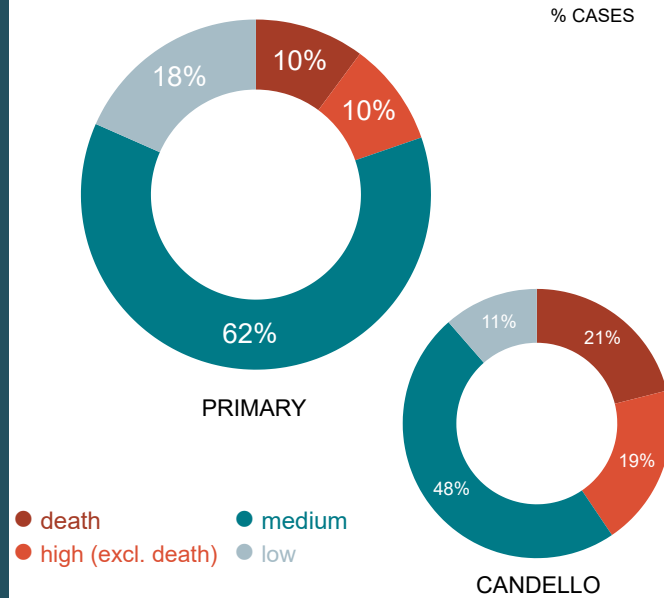
Primary  
Candello

top 3 allegation details by case count

# Clinical Severity

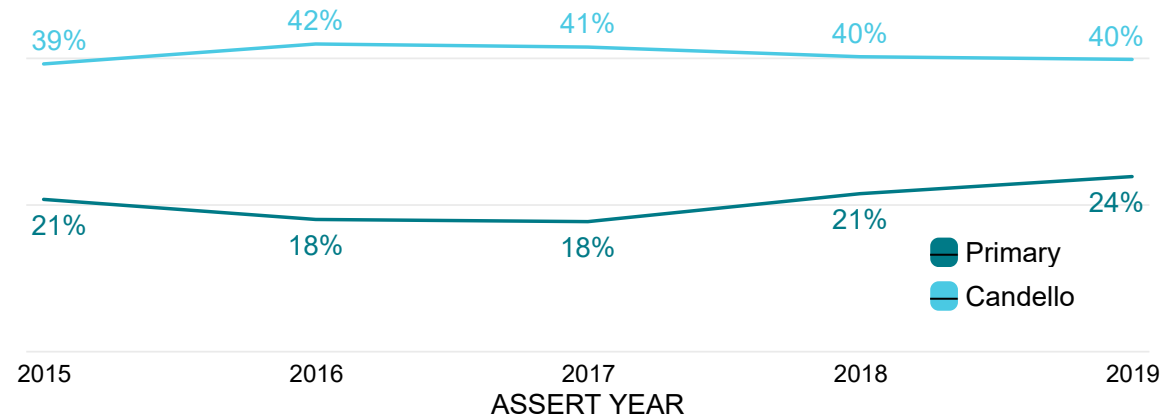
ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

## PEER COMPARISON OF CLINICAL SEVERITY



## % HIGH SEVERITY CASES OVER TIME

% HIGH SEVERITY CASES



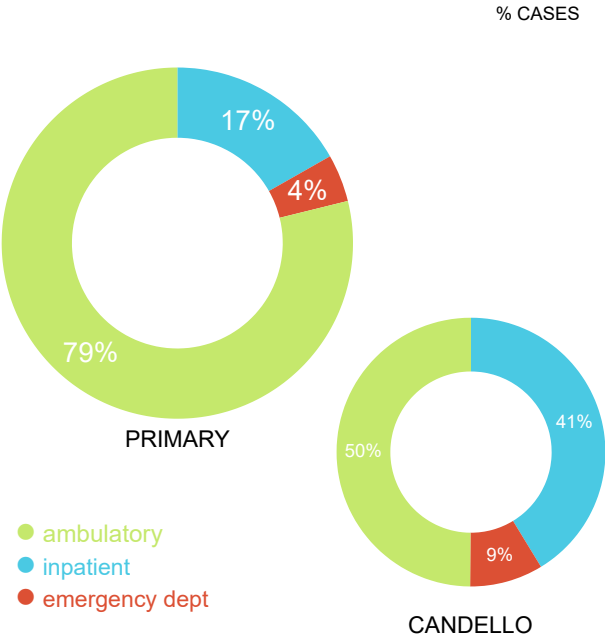
on this page: 1,816 cases \$285,521,929 total incurred

Cases asserted 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=43,401

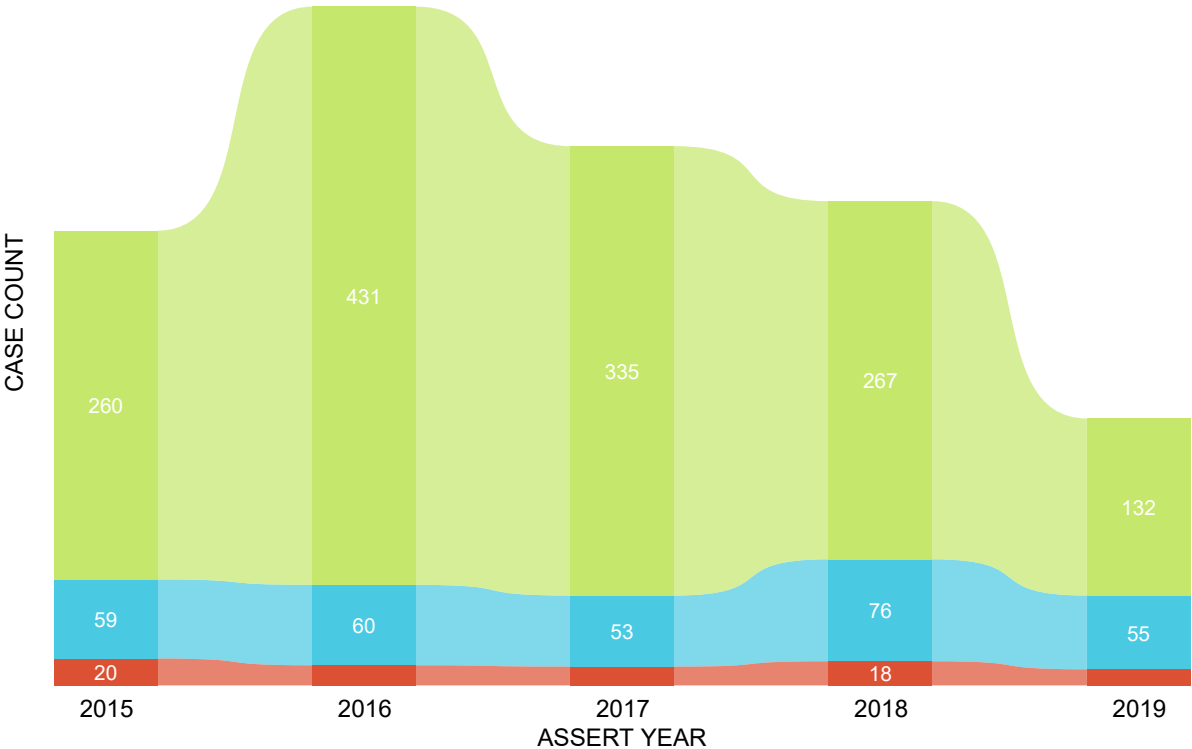
# Claimant Type

ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

## PEER COMPARISON OF CLAIMANT TYPES



## CLAIMANT TYPE OVER TIME



on this page: 1,816 cases \$285,521,929 total incurred

Cases asserted 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=43,401

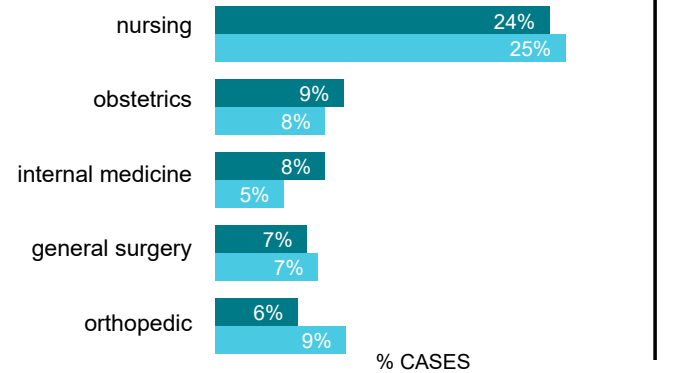
# Inpatient Overview

ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

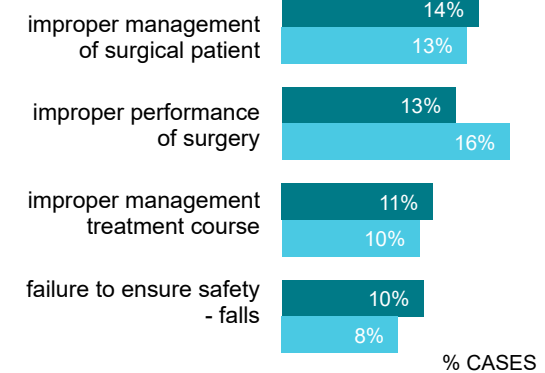
## ANNUAL BREAKDOWN

Assert Year	Case Count	Total Incurred	% of Cases Overall
2015	59	\$21M	17%
2016	60	\$16M	12%
2017	53	\$9M	13%
2018	76	\$23M	21%
2019	55	\$13M	27%
<b>Total</b>	<b>303</b>	<b>\$82M</b>	<b>17%</b>

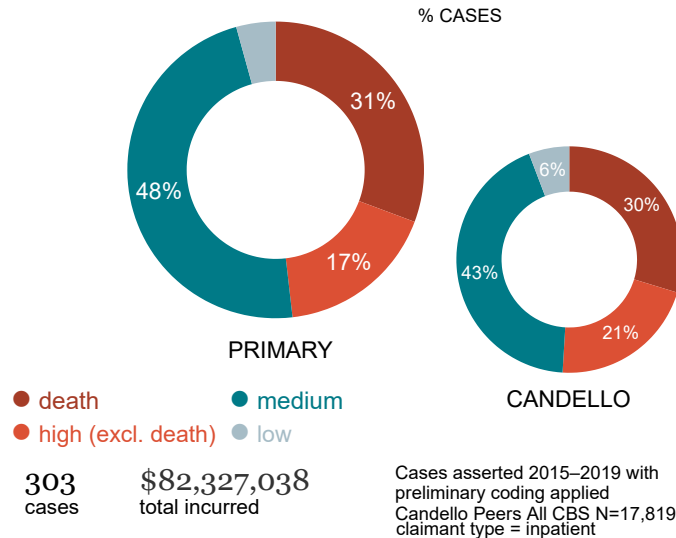
## TOP RESPONSIBLE SERVICES



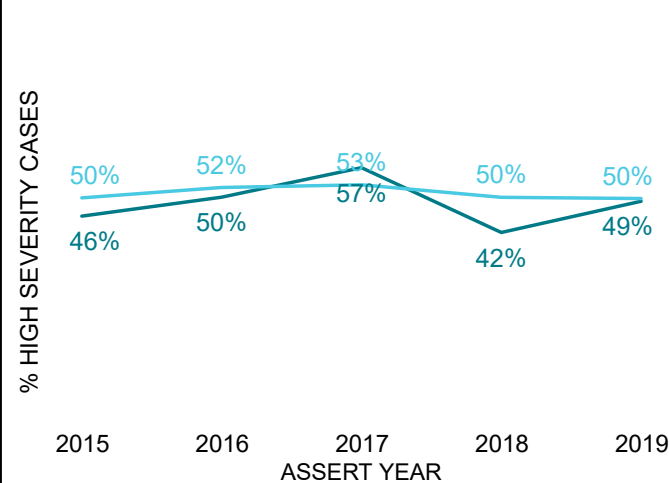
## TOP ALLEGATIONS



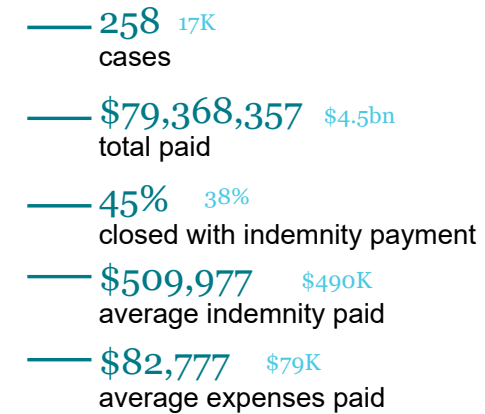
## CLINICAL SEVERITY



## % HIGH SEVERITY CASES OVER TIME



## CLOSED CASE FINANCIALS



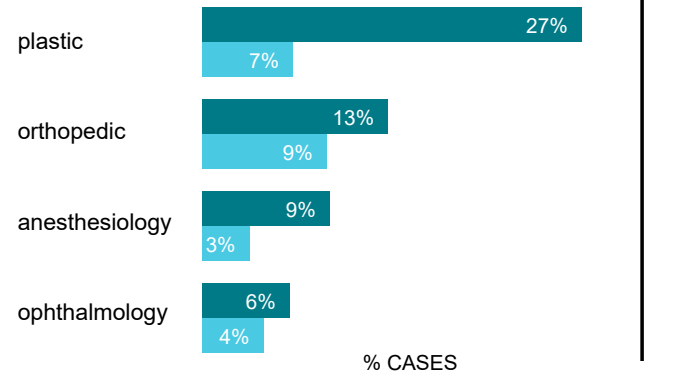
# Ambulatory Overview

ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

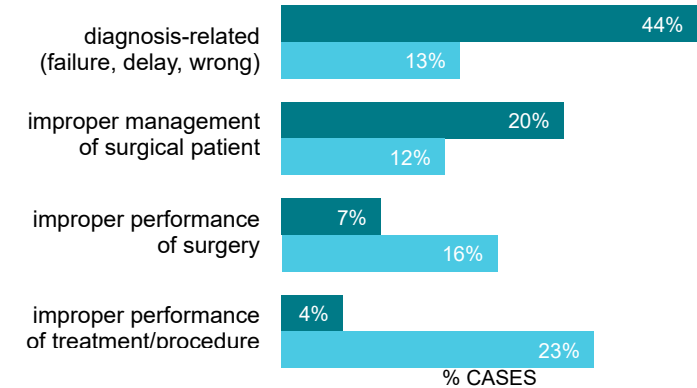
## ANNUAL BREAKDOWN

Assert Year	Case Count	Total Incurred	% of Cases Overall
2015	260	\$46M	77%
2016	431	\$40M	85%
2017	335	\$33M	83%
2018	267	\$27M	73%
2019	132	\$20M	65%
<b>Total</b>	<b>1,425</b>	<b>\$166M</b>	<b>78%</b>

## TOP RESPONSIBLE SERVICES

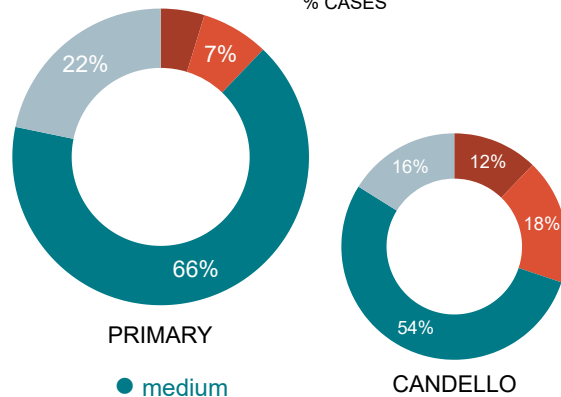


## TOP ALLEGATIONS



## CLINICAL SEVERITY

% CASES



PRIMARY

CANDELLO

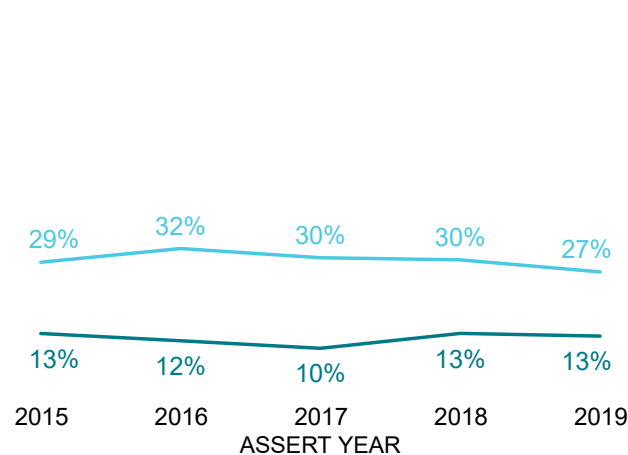
● death  
● high (excl. death) ● medium ● low

1,425 cases  
\$166,267,375 total incurred

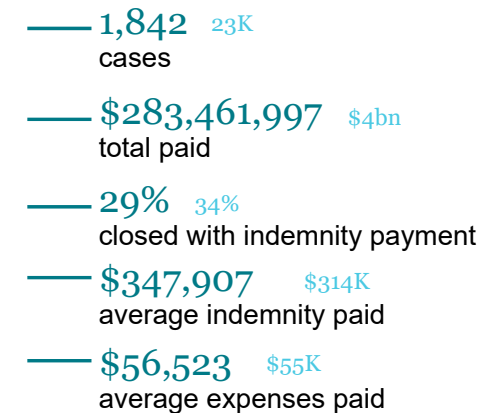
Cases asserted 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=21,538  
claimant type = ambulatory

## % HIGH SEVERITY CASES OVER TIME

% HIGH SEVERITY CASES



## CLOSED CASE FINANCIALS



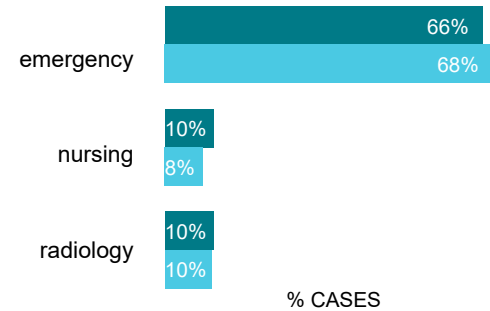
# Emergency Department Overview

ASSERT YEARS 2015–2019, PRELIMINARY CODING APPLIED

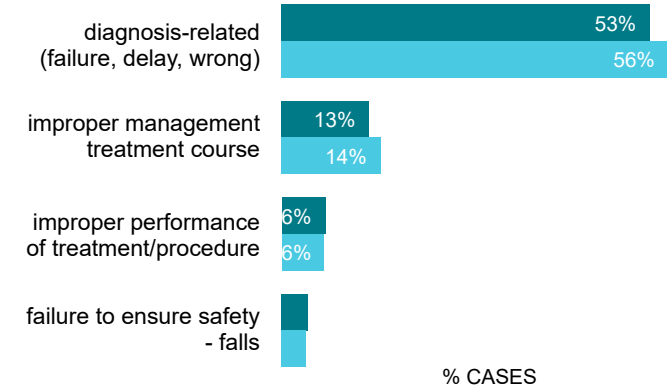
## ANNUAL BREAKDOWN

Assert Year	Case Count	Total Incurred	% of Cases Overall
2015	20	\$9M	6%
2016	15	\$4M	3%
2017	14	\$6M	3%
2018	18	\$11M	5%
2019	12	\$6M	6%
<b>Total</b>	<b>79</b>	<b>\$36M</b>	<b>4%</b>

## TOP RESPONSIBLE SERVICES

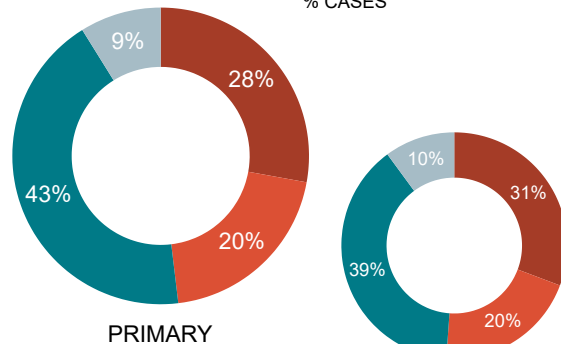


## TOP ALLEGATIONS



## CLINICAL SEVERITY

% CASES



PRIMARY

CANDELLO

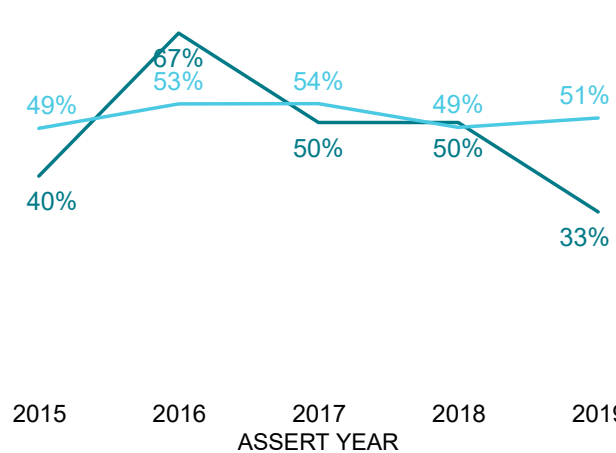
● death  
● high (excl. death) ● medium  
● low

79 cases  
\$36,281,197 total incurred

Cases asserted 2015–2019 with preliminary coding applied  
Candello Peers All CBS N=3,807  
claimant type = emergency dept

## % HIGH SEVERITY CASES OVER TIME

% HIGH SEVERITY CASES



## CLOSED CASE FINANCIALS

